



RETURN POLICY

We are proud of our TYR collection and want you to be perfectly satisfied with your purchase. All TYR products are guaranteed. If you are not satisfied for any reason, we will gladly provide a merchandise refund within 30 days from the purchase date.

TO MAKE A RETURN BY MAIL

If you wish to return an item, please follow the instructions below.

PRE-PAID RETURN SHIPPING

Please sign in as a Registered User at www.tyr.com

1. Follow the required steps to receive a return shipping label via email.
2. Complete the Return Form
3. Indicate the reason for the return
4. Repack the item(s) you wish to return securely in the original product packaging, if possible.
5. Place the Return Form in the box with your merchandise and the packing slip.
Make certain that your name, address, and phone number are included
6. Take the package to a UPS store, a UPS drop box, or any location that has regular UPS pick-up.
You may also give it to a UPS driver. Do not call UPS for pick-up as additional charges will apply.
If you choose to use the prepaid label, a fixed shipping rate of \$4.99 will be deducted from your refund.

If you did not check out as a registered user, please contact customer service at 1-800- 252-7878.

STANDARD RETURN SHIPPING

If you would prefer to use your own shipping method:

1. Complete the Return Form
2. Indicate the reason for the return
3. Repack the item(s) you wish to return securely in the original product packaging, if possible.
4. Place the Return Form in the box with your merchandise and the packing slip. Make certain that your name, address, and phone number are included
5. Send the return package to the following address

TYR Sport, Inc.
Attn: Consumer Returns (Internet)
1790 Apollo Court
Seal Beach, CA 90740

If you use a carrier of your choice we recommend that returns be shipped by an insured and traceable method.

All return shipping charges must be prepaid. We cannot accept C.O.D. deliveries. Please keep the Return Tracking Number for your return package to monitor delivery status. Once the package is delivered, please allow 7-14 business days for your credit to be processed. Please allow 1-2 billing cycles for the credit to appear on your statement. Shipping and handling fees are not refundable.

SWIMSUIT CARE

Rest assured you have selected a suit made from the highest quality standards on the market today. Nevertheless, TYR fabrications each have a limited usable life, which is greatly affected by the individual's safekeeping and general pool conditions. With proper care, you will enjoy maximum use in your new TYR suit.

Washing – Do not machine wash your suit. Remember to rinse your suit thoroughly in clear, cold, fresh water after each wearing to remove chlorine and perspiration residue. Lay your suit flat to dry, Do not put it into a pocket or roll in a towel. Leaving your suit in such a condition (common practice), results in a very rapid degradation of the Swimsuit. Shampoo and soap both contain detergents and will cause the color to fade and your swimsuit to break down.





RETURN FORM

RETURN INSTRUCTIONS ON REVERSE SIDE

NAME: _____ ORDER #: _____

ADDRESS: _____

CITY: _____ STATE: _____ ZIP: _____

PHONE #: _____ E-MAIL: _____

Returned Item: _____

Reason for Return:
(Check One)

- | | |
|---|--|
| <input type="checkbox"/> Too Small (TS): | <input type="checkbox"/> Defective After use (DG): |
| <input type="checkbox"/> Too Large (TL): | <input type="checkbox"/> Wrong Item Sent (WE): |
| <input type="checkbox"/> Received Damaged (RD): | <input type="checkbox"/> Dissatisfied w/Purchase (CD): |

Other: _____

Action To Be Taken: **REFUND**

Returned Item: _____

Reason for Return:
(Check One)

- | | |
|---|--|
| <input type="checkbox"/> Too Small (TS): | <input type="checkbox"/> Defective After use (DG): |
| <input type="checkbox"/> Too Large (TL): | <input type="checkbox"/> Wrong Item Sent (WE): |
| <input type="checkbox"/> Received Damaged (RD): | <input type="checkbox"/> Dissatisfied w/Purchase (CD): |

Other: _____

Action To Be Taken: **REFUND**

FOR INTERNAL USE ONLY

TYR UPS LABEL

